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## BEFORE THE POSTAL REGULATORY COMMISSION WASHINGTON, DC 20268-0001

Before Commissioners: Robert G. Taub, Chairman;

Mark Acton, Vice Chairman;

Tony Hammond; and Nanci E. Langley

Periodic Reporting (Proposal Five)

Docket No. RM2017-9

## MOTION OF THE PUBLIC REPRESENTATIVE FOR ISSUANCE OF INFORMATION REQUEST TO THE UNITED STATES POSTAL SERVICE (PROPOSAL FIVE)

July 10, 2017

The Public Representative, ("PR") respectfully requests that the Presiding Officer issue an Information Request to the Postal Service to obtain answers to the following questions.

- The Postal Service proposes using the clock rings associated with "return-tooffice by labor distribution code," to divide accrued carrier time among the
  time associated with labor distribution codes for special purpose routes
  (SPR) and labor distribution codes (LDCs) associated with regular city
  delivery.
  - a. Please confirm that the "return-to-office" clock ring will be used to calculate both office and street time for SPR carriers and Regular Delivery Carriers.
  - b. If you do not confirm, please explain how the "return-to-office" clock ring will be used.
  - c. Please explain how the time spent in support activities in the office and on the street will be determined.
  - d. Please confirm that the In-Office Cost System ("IOCS") will continue to be used to determine either office or street support time. If you do not confirm

- please explain how office and support time for SPR and Regular Delivery Carriers will be determined.
- e. If you do confirm, please explain whether the sample sizes needed to obtain appropriate coefficients of variation (CV) for both SPR and regular delivery routes will need to be altered if this proposal is adopted.
- 2. The proposal says "return-to-office" clock rings "will only be entered in TACS by a supervisor after carriers return to the office ...." Proposal 5, at 3.
  - a. Please confirm that "return-to-office" clock rings are currently entered in TACS by a supervisor. If you do not confirm, please explain how the "return-to-office" clock ring is currently recorded.
  - b. If you confirm, please explain whether new protocols, or new training for managers, will be required to implement the new recording procedures, and describe the new procedures or protocols.
  - c. If you confirm, please explain whether new protocols, or new training for carriers, will be required to implement the new recording procedures, and describe the new procedures or protocols.
  - d. Please explain the procedures currently established to ensure recording accuracy of "return-to-office" clock rings, as well as the frequency with which accuracy is tested if "return-to-office" clock rings are currently recorded by the carrier, and whether, and if so, how the accuracy of "return-to-office" clock rings will be tested if this proposal is accepted.
  - e. Please explain
- 2. How would the following situation be handled if Proposal 5 was accepted?

  Suppose a carrier's day is broken into 3 parts: a) 3 hours of delivery on his or her city carrier route; b) 1 hour of delivery on a special purpose route, and 2 hours of delivery on a city carrier route which is not his or her regular delivery route.
  - a. Will the carrier be required to return to the office and "clock in" at the completion of each of the 3 delivery segments?
  - b. Will the carrier remain on the street for 6 hours and record one clock ring? If so, will that clock ring be classified as regular city delivery or special purpose delivery?

c. In general, please discuss each complicating factor or situations which the Postal Service has considered in association with this proposal, and please discuss the methods the Postal Service has developed to handle each of these complications.

Sincerely,

Lawrence Fenster /s

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